

Client Grievance Redressal Mechanism

A Client can file written complaint or through mail at complaints.redressal@greshma.com.

The complaint received is reported to Compliance Officer and designated directors immediately.

The representation done by client is verified and if required discussed with the client

After verification appropriate actions are taken by taking approval of Compliance officer and designated directors. and informed to client through mail.

Once client satisfies with the action taken by management, the client is informed to sent his confirmation letter along with letter of closure of complaint.

or before the NSE / BSE / SEBI Investor Grievance Cell, if the reply is not received from the Company within a period of one month, after the Company concerned has received his representation, or the Company rejects the complaint, or the complaint is not satisfied with the reply given to him by the Company.